



COVID-19 (CORONAVIRUS)

**IN LINE WITH GUIDANCE FROM
THE GOVERNMENT, NHS ENGLAND, AND THE BMA
WE HAVE MADE CHANGES TO THE WAY WE PROVIDE SERVICES
TO PROTECT PATIENTS AND STAFF**

GO HOME IMMEDIATELY AND SELF-ISOLATE

**ALL APPOINTMENTS ARE SUBJECT TO CANCELLATION OR RESCHEDULING
ALL APPOINTMENTS WILL TAKE PLACE REMOTELY WHERE POSSIBLE**

IF YOU THINK YOU MIGHT HAVE COVID-19:

- 1. Access 111 Coronavirus Service Online – <https://111.nhs.uk/covid-19/>**
- 2. Follow Government guidance on how long to self isolate**
- 3. If you feel your condition is getting worse, telephone the surgery**

IF YOU HAVE ANY OTHER URGENT MEDICAL NEED:

- 1. Telephone the surgery**
- 2. Wait for a call back from a member of the clinical team where you will be given a telephone call or a video consultation**
- 3. A very small number of patients may need to be seen in the surgery – these patients will be given special instructions**

ONLY COME TO THE SURGERY IF YOU ARE SPECIFICALLY INSTRUCTED TO

Thank you for your patience at this difficult time for everyone